

Annual Drinking Water Quality Report for 2020
Whispering Winds Mobile Home Park
3554 Watkins Road
Public Water Supply ID# 0700785

To comply with State regulations, Whispering Winds Mobile Home Park will be annually issuing a report describing the quality of your drinking water. The purpose of this report is to raise your understanding of drinking water and awareness of the need to protect our drinking water sources. Last year, your tap water met all State drinking water health standards. We are proud to report that our system has never violated a maximum contaminant level or any other water quality standard. This report provides an overview of last year's water quality. Included are details about where your water comes from, what it contains, and how it compares to State standards.

If you have any questions about this report or concerning your drinking water, please contact Dean Wenzel, water operator, at (607) 426-8975, or Caroline Taylor, owner, at (607) 221-7739. You may also contact the Chemung County Health Department at (607) 737-2019.

Where does our water come from?

In general, the sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and can pick up substances resulting from the presence of animals or from human activities. Contaminants that may be present in source water include: microbial contaminants; inorganic contaminants; pesticides and herbicides; organic chemical contaminants; and radioactive contaminants. In order to ensure that tap water is safe to drink, the State and the EPA prescribe regulations, which limit the amount of certain contaminants in water provided by public water systems. The State Health Department's and the FDA's regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

Our water source is groundwater supplied through a 62-foot-deep well located in the park. The water is treated by ultraviolet disinfection prior to distribution to your home. Our water system serves 19 people through 18 service connections.

Source Water Assessment:

The NYS DOH has completed a source water assessment for this system, based on available information. Possible and actual threats to this drinking water source were evaluated. The state source water assessment includes a susceptibility rating based on the risk posed by each potential source of contamination and how easily contaminants can move through the subsurface to the well. The susceptibility rating is an estimate of the potential for contamination of the source water, it does not mean that the water delivered to consumers is, or will become contaminated. See section "Are there contaminants in our drinking water?" for a list of the contaminants that have been detected. The source water assessments provide resource managers with additional information for protecting source waters into the future. Water suppliers and county and state health departments will use this information to direct future source water protection activities. These may include water quality monitoring, resource management, planning, and education programs.

As mentioned before, our water is derived from a single drilled well. The source water assessment has rated this well as having a medium-high to very-high susceptibility to microbials, nitrates, metals, industrial solvents and other industrial contaminants. These ratings are due primarily to the close proximity of a permitted discharge facility (industrial/commercial facilities that discharge wastewater into the environment and are regulated by the state and/or federal government); and low intensity residential use in relation to the well. In addition, the well draws from an unconfined aquifer of unknown hydraulic conductivity that doesn't provide protection from potential contamination. Please note that, while the source water assessment rates our well as being susceptible to microbials, our

water is disinfected to ensure that the finished water delivered into your home meets the New York State drinking water standards for microbial contamination.

Are there contaminants in our drinking water?

As the State regulations require, we routinely test your drinking water for numerous contaminants. These contaminants include: total coliform, turbidity, inorganic compounds, nitrate, nitrite, lead and copper, volatile organic compounds, and synthetic organic compounds. The table presented below depicts which compounds were detected in your drinking water. The State allows us to test for some contaminants less than once per year because the concentrations of these contaminants do not change frequently. Some of our data, though representative, is more than one year old.

It should be noted that all drinking water, including bottled drinking water, may be reasonably expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the EPA's Safe Drinking Water Hotline (800) 426-4791 or the Chemung County Health Department at (607) 737-2019.

Contaminants Detected in 2020 (or most recent test)

Contaminant	Violation Y/N	Date Sampled	Level Detected	Unit of Measure	MCLG	MCL (AL)	Likely Source of Contamination
Barium	N	2/2020	1.8	mg/L	2	2	Erosion of natural deposits
Lead 5 samples Note 1	N	9/2018	90 th % = 1.4 Range <1 - 2.8	mg/L	0	15	Corrosion of household plumbing
Copper 5 samples Note 1	N	9/2018	90 th % = .0138 Range .002 - .015	mg/L	1.3	1.3	Corrosion of household plumbing
Fluoride	N	2/2020	0.2	mg/L	2.2	2.2	Erosion of natural deposits
Radium, combined Sum of Ra ²²⁶ & Ra ²²⁸	N	7/2016	2.1	pCi/L	0	5 (Total of all forms)	Naturally occurring
Sodium	N	12/2019	42.5	mg/L	N/A	Note 2	Erosion of natural deposits, use of road salt, septic systems
Iron	N Note 3	12/2019	420	ugL	N/A	300	Naturally occurring
Total coliform Monthly in 2020 Note 4	N	8/26/2020 One sample	Present	Present or absent	N/A	No MCL; if presence confirmed, system must be checked for problems	Naturally occurs in the environment

Note 1: The 90th Percentile (90th %) means that 90% of the results were less than or equal to the number reported. No samples exceeded the action level for lead or copper

Note 2: Water containing more than 20 mg/l of sodium should not be used for drinking by people on severely restricted sodium diets. Water containing more than 270 mg/l of sodium should not be used for drinking by people on moderately restricted sodium diets.

Note 3: The MCL for iron is set at 300 ug/L because above this level it can cause nuisance staining. The State allows higher levels because of the difficulty and expense of treatment, and the absence of health effects.

Note 4: Our routine sample for August was reported to contain total coliform. We collected three repeat samples and untreated well water samples the next day. Because all samples were negative, we did not exceed the coliform treatment standard.

Definitions used in the table:

Maximum Contaminant Level (MCL): The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible.

Maximum Contaminant Level Goal (MCLG): The level of a contaminant in drinking water below, which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Maximum Residual Disinfectant Level (MRDL): The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

Maximum Residual Disinfectant Level Goal (MRDLG): The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contamination.

Action Level (AL): The concentration of a contaminant, which, if exceeded, triggers treatment, or other requirements, which a water system must follow.

Milligrams per liter (mg/l): Corresponds to one part of liquid in one million parts of liquid (parts per million - ppm).

Micrograms per liter (ug/l): Corresponds to one part of liquid in one billion parts of liquid (parts per billion - ppb).

Picocuries per liter (pCi/L): Picocuries per liter is a measure of the radioactivity in water.

Not Applicable (N/A)

Not Detected (ND): Laboratory analysis indicates that the constituent is not present.

What does this information mean?

As you can see by the table, our system had no violations. We have learned through our testing that some contaminants have been detected; however these contaminants were detected below the level allowed by the State.

Is our water system meeting other rules that govern operations?

During 2020 our system met all governing rules and regulations.

Do I Need to Take Special Precautions?

Although our drinking water met or exceeded state and federal regulations, some people may be more vulnerable to disease causing microorganisms or pathogens in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice from their health care provider about their drinking water. EPA/CDC guidelines on appropriate means to lessen the risk of infection by Cryptosporidium, Giardia and other microbial pathogens are available from the Safe Drinking Water Hotline (800-426-4791).

Lead information: If present, elevated levels of lead can cause serious health problems, especially for pregnant women, infants, and young children. It is possible that lead levels at your home may be higher than at other homes in the community as a result of materials used in your home's plumbing. Thunderbird Greens is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline (1-800-426-4791) or at <http://www.epa.gov/safewater/lead>.

How can I help save water?

Saving water lessens the strain on the water system during a dry spell or drought. You can play a role in conserving water by becoming conscious of the amount of water your household is using, and by looking for ways to use less whenever you can. It is not hard to conserve water.

- Check your toilets for leaks by putting a few drops of food coloring in the tank, watch for a few minutes to see if the color shows up in the bowl. Fix it and you save more than 30,000 gallons a year.
- Check every faucet in your home for leaks. Just a slow drip can waste 15 to 20 gallons a day. Fix the leak and you can save almost 6,000 gallons per year.

Closing:

Thank you for allowing us to continue to provide your family with quality drinking water this year. We ask that all our customers help us protect our water sources, which are the heart of our community. Please call me if you have questions.

Dean Wenzel
Water Operator