

DATE: May 18, 2020

SUBJECT: Resumption of Chemung County Public Health Clinics

Chemung County Public Health clinic services will resume under the following conditions:

1. Clinic visits will be by appointment only. Walk-in clinic services will no longer be offered.
2. Appointments will be scheduled prior to clinic visits. Every attempt will be made to accommodate patients in a timely manner.
3. Patients will be instructed to call the clinic upon arrival and will be met at the door by a staff member.
4. Patients must arrive alone. Family members or friends will not be permitted in the lobby area unless prior approval has been obtained. Parents or guardians must accompany children under the age of 18 for Immunization appointments, Lead testing and tuberculin skin testing. Any visitors permitted to stay will be screened (see #6 ) and directed to wait in an assigned area a minimum of six feet apart from others. Parents will accompany their children in the clinic area.
5. Patients will be required to wear a mask while inside the building. Patients that do not have a mask will be offered a surgical ear loop mask to wear. Children under the age of 2 and those with a prohibiting medical condition will not be required to wear a mask.
6. Patients will be screened for temperature and symptoms of cough, fever, shortness of breath, body aches, loss of taste or smell or any new onset symptom prior to entry into the clinic area. Patients will be screened for history of COVID-19 testing or contact to any positive COVID-19 person.
7. Patients will be offered hand sanitizer to use prior to entry into clinic exam room. Patients that are unable or unwilling to use sanitizer may wash their hands with soap and water in the clinic exam room prior to the start of the appointment.
8. Interviewing will be conducted while maintaining a social distance of at least 6 feet. Contact will be maintained to a minimum as required to complete the assessment or intervention, such as administering a vaccine or tuberculin skin test.
9. Nurses will practice Standard Precautions during the clinic visit including the use of PPE as indicated. PPE will be discarded after use.
10. The nurses will perform hand hygiene before and after all patient contact, contact with potentially infectious material, and before putting on and after removing PPE, including gloves.
11. The clinic room will be cleaned and disinfected after each patient encounter. All PPE and supplies will be disposed of after each patient encounter and placed in proper trash or biohazard containers.